

If you are locked out of EPPS or you need a password reset, please follow the instructions below.

- Your login for EPPS is usually your email address.

The link for EPPS is located on the Home screen of Encompass.

Click 'Reset Password'



Or use this EPPS Link: <https://epps.elliemae.com/login.aspx>

Click 'Forgot Password'

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## EPPS PASSWORD RESET INSTRUCTIONS

You are provided two options:

- 'Send me an email with a link to reset my password' - RECOMMENDED
- 'Reset my password using security questions' – use this ONLY if you are 100% confident of your security question answers.

### Encompass Product & Pricing Service™

#### Forgot Password

Enter User ID:

Send me an email with a link to reset my password

Reset my password using security questions

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If you select 'send me an email with a link to reset my password', you will receive an email from [noreply@epps.ellieservices.com](mailto:noreply@epps.ellieservices.com) with a subject named Password Reset Request and an incredibly long link within it. Click the link.

Fri 8/16/2019 11:16 AM

□ [noreply@epps.ellieservices.com](mailto:noreply@epps.ellieservices.com)

Password Reset Request

To  Kimberly Platt

EXTERNAL EMAIL: Please do not open any attachments or click on any links unless you know the sender and were expecting the email.

Hello LO Test,

To reset the password associated with officercfl, please click on the following link:

<https://epps.elliemae.com/pricing/main.html#/changepassword?s=e&t=AQICAHj8YSM6YTxGWMd6Z5DfvlpeWOG%2f4mDm5gamT5gb8Ws2wHFnzYEsxOWonVJPQ8guy%2flAAADGICCAxYGCsGSIb3DQEHBqCCAwwggMDAgEAMIIc%2fAYJKoZihvcNAQcBMB4GCWCGSAFIAwQBLJARBAxS8O8w%2fpQKpmMVluQCARCAGgLNDGpgza7Jb8gVLVbwfFFJLVXQH9KY%2fs6tURekeeK2i2U%2b2m2GNbuCrvtj04N3P026qTdfHuhN3%2fDdKmqUJz4T578qqbk4k9WK%2fpa8dmlmj7sNGi%2fiG5aev2KsNBfkgcCTHawgD%2fEJam4arvknrC8cFk28tesz5Dp8UIKaBzk8Q0ZhdCQdPJMp8FUBdxm2IHs4B5E1NKGStfRHKSSDUQU2A17XKMFw5Bagi0DgWRdAIKlifoK2K0ueJrK1FmsCK599g8PPO5pQdVvUdBUgA7zBfpP52HX3ZWXm8ur17YACI1Wn%2bfxlwDsZpMwUklvYmqAK6Rd3PB26Qz0%2b%2fK5VzAJ5F%2f0gVvH16unLLxAWPSISKJIKexNaQAUBWo6F7Hqj43bOelHnw%2bFmYskxoxYHOSHPEa1vHI8fHwJTSuPcH4yUmf3gV%2boIhjpW4VInghvBnrOg4G0RaHYfFo1bkYvBdHOKox%2bWhof%2fhd2X7eNpvV0dDs8gvfC9CBkbSkuXCDTR4612UJTNRI7GgeTEgWQQwvpPwa9SzHjDQHSR96I7Ga2ZD53HTXj5gw6MdNE%2bReYmlTnV27gqKRht0mHwEnfkgNYpl3ejP3X5BeRr9eH85ES3yeP9P1%2bbYv3UmNHCvXLUAYs%2bUWSJy9fUl1ptgXyJpb9XZY%2br94L6lahqZjDoEstZik%2fhRhOwible7r5XU7a1X6j7ftWx4x4%2bE4%2bstxdv26VVNmlMvBITKOK5F0z6QG91YrA2TfKq4iPppo2wJSUz%2b7JawTDoomiqpyLqwlFo9XajyZIn3BAg5o3i%2baKVCL6uvN%2b7coKUAQIANfn2%2fAdtf9vT7TAbpobHyITym3bq4LhmlqvpjvYXESvqYrYs6LL6Afn07bL0MOOrcs6WBJMCen216Z2XH8GH0lHfJ6%2f01MKJGx7uExY7Rtc3ZUBvxxE2Ux85%2fr%2bu>

This is a one-time only link that will expire in 1 hour. If you are experiencing difficulty with this link, please contact your system administrator.

Kindly,  
EPPS Support Team

This is an auto-generated email. Please do not reply.

- Upon clicking the link you will be prompted to create a new password:

## Encompass Product & Pricing Service™

**Change Password**

New Password:

Re-enter New Password:

**Password Requirements:**

- a. The password must be between 8 and 64 characters
- b. The password must include at least 1 number
- c. The password must include at least 1 upper case character
- d. The password must include at least 1 lower case character
- e. The password must include at least 1 special character
- f. New password should not match with last 10 passwords

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- If you select security questions, the screen will look like:

## Encompass Product & Pricing Service™

**Security Question Verification**

Security Question #1 : What is your favorite sports team?  
 Security Answer #1 :

Security Question #2: What is your dream job?  
 Security Answer #2 :

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- Once you change your password, you will be prompted to login with your user id and new password.
- From there, you can update your EPPS password within Encompass in the “Get Pricing” Button to run pricing.

Product and Pricing Request

**Encompass Product & Pricing Service™**

<div style="border: 1px solid #ccc; padding: 5px;"> <p><b>User Login Information</b></p> <p>Login Name: <input type="text"/></p> <p>Password: <input style="border: 2px solid red;" type="password"/></p> <p><a href="#">Forgot Password</a></p> <p><input checked="" type="checkbox"/> Save Login Information</p> </div>	<div style="border: 1px solid #ccc; padding: 5px;"> <p><b>Transaction Options</b></p> <p>Request Type</p> <p><input type="button" value="Product and Pricing Search"/></p> </div>
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