

COMPENSAFE PASSWORD RESET INSTRUCTIONS

If you are locked out of Compensafe or you need a password reset, please follow the instructions below.

- Your login for Compensafe is usually your email address.

The link for Compensafe is: <https://firstmutualholdingco.compensafe.com/>

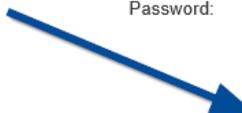
Click 'Forgot password? Click here to reset.'



Welcome, please login.

Email:
Password:

Log In



[Forgot password? Click here to reset.](#)
[Need Compensafe Account? Click Here to Get Started](#)

Type email address that you use to log in to Compensafe and click 'Reset Password'



Reset Password

Please enter your First Mutual Holding Co dba First Federal Lakewood Email Address. A link to reset your password will be sent to you via this corporate registered email account.

Email Address:

Cancel

Reset Password

COMPENSAFE PASSWORD RESET INSTRUCTIONS

You will receive an email from Compensafe.com Support with a link to a password reset page which **expires in 24 hours!**

Update Your Password - We received a password reset request.

Compensafe.com Support <no-reply@LbaWare.com>
To: Kimberley Platt
Retention Policy: 16 Month Delete Inbox (1 year, 4 months) Expires: 5/25/2021
Fri 1/24/2020 11:44 AM

EXTERNAL EMAIL: Please do not open any attachments or click on any links unless you know the sender and were expecting the email.

 First Mutual Holding Co.

Hi Kimberley,

We received a request to reset your Compensafe password. Click on the Reset Password button to create a new password for your account. This request will expire 24 hour(s) from the time the request was made.

Account Login: kp latt@ffl.net

If you did not submit a password reset request, you can ignore this email and your password will remain unchanged. You may contact us by clicking the support link in the footer of this email.

RESET PASSWORD

Type your new password into both text boxes and click Change Password



Reset Password

Thank you. Please create a new password below.

New Password:

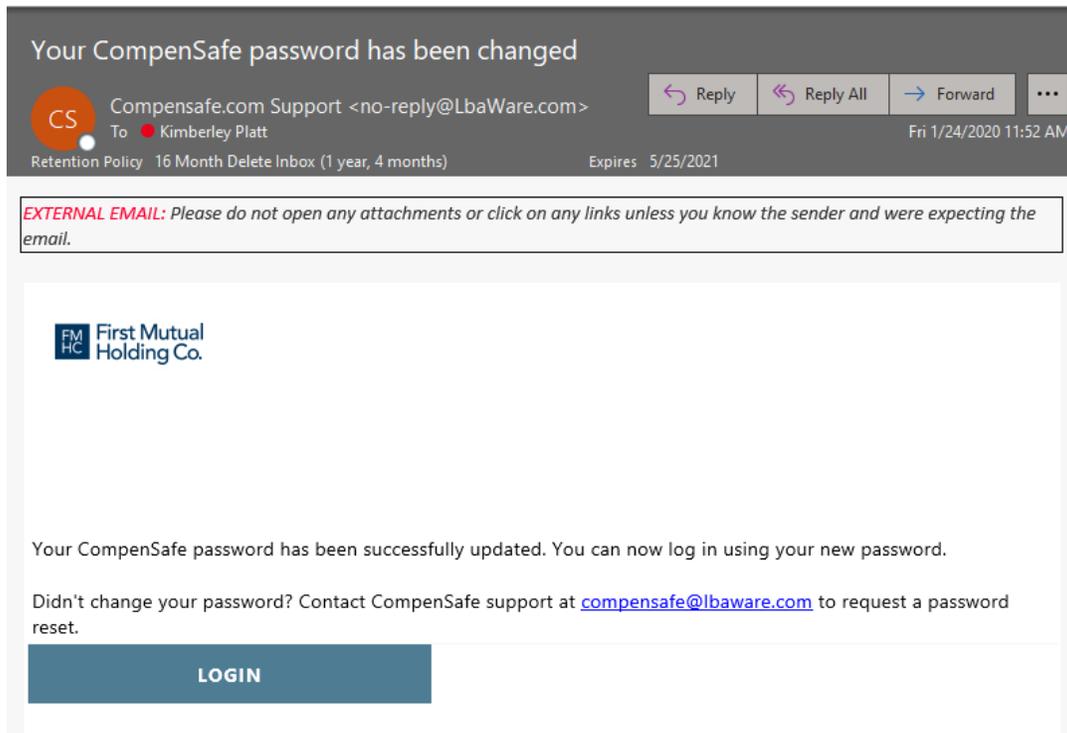
Confirm New Password:

Cancel

Change Password

COMPENSAFE PASSWORD RESET INSTRUCTIONS

You will receive a confirmation email your password has been successfully reset



The screenshot shows an email interface with a dark header. The main text reads: "Your Compensafe password has been changed". The sender is "Compensafe.com Support <no-reply@LbaWare.com>" and the recipient is "To: Kimberley Platt". The email was received on "Fri 1/24/2020 11:52 AM". Below the header, there is a warning box: "EXTERNAL EMAIL: Please do not open any attachments or click on any links unless you know the sender and were expecting the email." The main body of the email features the "First Mutual Holding Co." logo and the text: "Your Compensafe password has been successfully updated. You can now log in using your new password. Didn't change your password? Contact Compensafe support at compensafe@lbaware.com to request a password reset." At the bottom of the email body is a blue button labeled "LOGIN".

Password Requirements:

- Must contain at least one number
- Must contain at least one uppercase letter and one lowercase letter.
- Must be at least eight characters in length
- Password must be unique for at least three password values.

After five unsuccessful attempts, your account will be locked

Every ninety days, user will be required to change their password