

MERCURY PASSWORD RESET INSTRUCTIONS

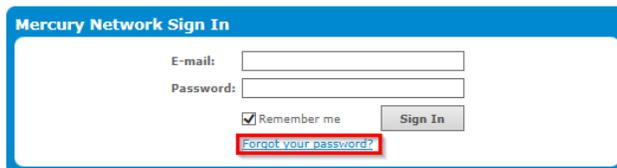
If you are locked out of Mercury or you need a password reset, please follow the instructions below.

- Your login for Mercury is usually your email address.

The link for Mercury is <https://secure.mercuryvmp.com/>

Click 'Forgot your password?'

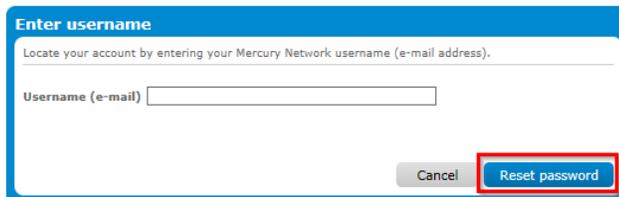
Mercury Network



The image shows a 'Mercury Network Sign In' form. It has two input fields: 'E-mail:' and 'Password:'. Below the password field is a checked checkbox labeled 'Remember me' and a 'Sign In' button. A red box highlights a link labeled 'Forgot your password?' located below the 'Remember me' checkbox.

Enter your email address and select 'Reset password'

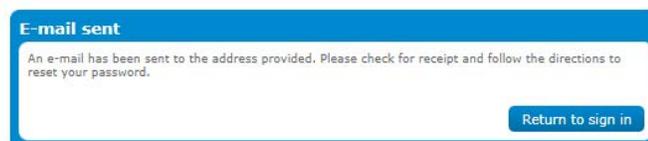
Mercury Network



The image shows an 'Enter username' form. It contains the instruction 'Locate your account by entering your Mercury Network username (e-mail address)'. Below this is a single input field labeled 'Username (e-mail)'. At the bottom right, there are two buttons: 'Cancel' and 'Reset password', with the 'Reset password' button highlighted by a red box.

Confirmation screen will appear

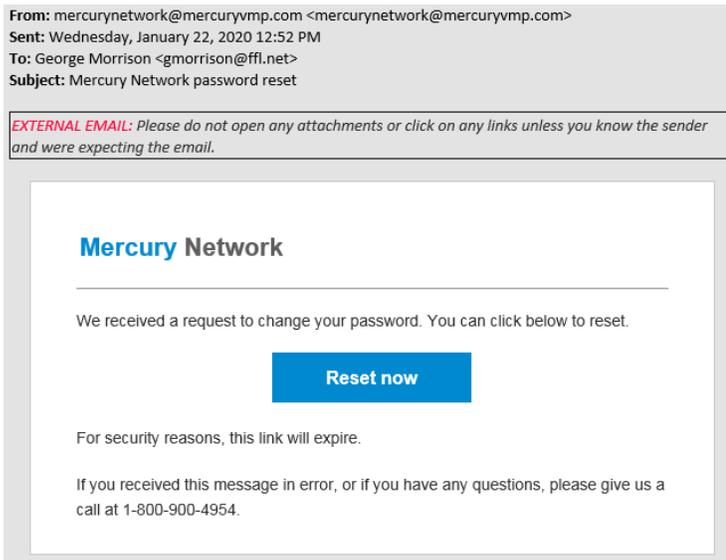
Mercury Network



The image shows an 'E-mail sent' confirmation screen. It contains the text: 'An e-mail has been sent to the address provided. Please check for receipt and follow the directions to reset your password.' At the bottom right, there is a button labeled 'Return to sign in'.

MERCURY PASSWORD RESET INSTRUCTIONS

You will receive an email from mercurynetwork@mercuryvmp.com with a subject of Mercury Network password reset



Select 'Reset now'

Mercury Network

We received a request to change your password. You can click below to reset.

Reset now

For security reasons, this link will expire.

If you received this message in error, or if you have any questions, please give us a call at 1-800-900-4954.

Enter a new password, confirm, and select 'Save'

Mercury Network

Reset password

Your new password must be at least 8 characters long and contain at least 3 of the following: uppercase letters, lowercase letters, numbers and special characters.

New Optimal, great job

Confirm Matched

Strength Optimal ?

Show passwords

Cancel

An additional confirmation screen will popup. Select 'Return to sign in'

Mercury Network

Password updated

Your password has been updated and a notification sent to the e-mail address associated with your account.

[Return to sign in](#)

Email confirmation of the change

From: mercurynetwork@mercuryvmp.com <mercurynetwork@mercuryvmp.com>

Sent: Wednesday, January 22, 2020 12:54 PM

To: George Morrison <gmorrison@ffl.net>

Subject: Mercury Network password updated

EXTERNAL EMAIL: Please do not open any attachments or click on any links unless you know the sender and were expecting the email.

Mercury Network

The password associated with your login gmorrison@ffl.net has been changed.

If you believe someone made this change without your consent, please contact us immediately at 1-800-900-4954.