

MERCURY PASSWORD RESET INSTRUCTIONS

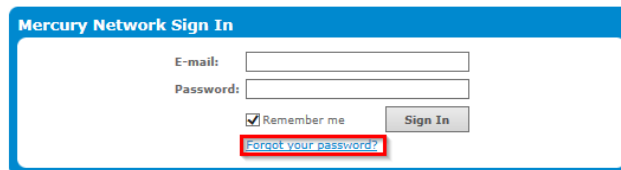
If you are locked out of Mercury or you need a password reset, please follow the instructions below.

- Your login for Mercury is usually your email address.

The link for Mercury is <https://secure.mercuryvmp.com/>

Click 'Forgot your password?'

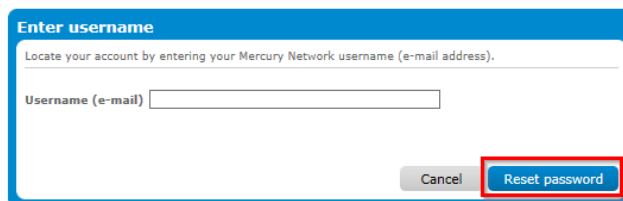
Mercury Network



The image shows the 'Mercury Network Sign In' form. It has a blue header with the text 'Mercury Network Sign In'. Below the header, there are two input fields: 'E-mail:' and 'Password:'. To the right of the 'Password:' field is a 'Sign In' button. Below the 'E-mail:' field, there is a checkbox labeled 'Remember me' and a link labeled 'Forgot your password?' which is highlighted with a red box.

Enter your email address and select 'Reset password'

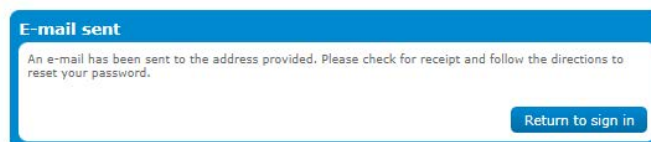
Mercury Network



The image shows the 'Enter username' form. It has a blue header with the text 'Enter username'. Below the header, there is a text box with the placeholder text 'Username (e-mail)'. To the right of the text box are two buttons: 'Cancel' and 'Reset password', with the 'Reset password' button highlighted by a red box.

Confirmation screen will appear

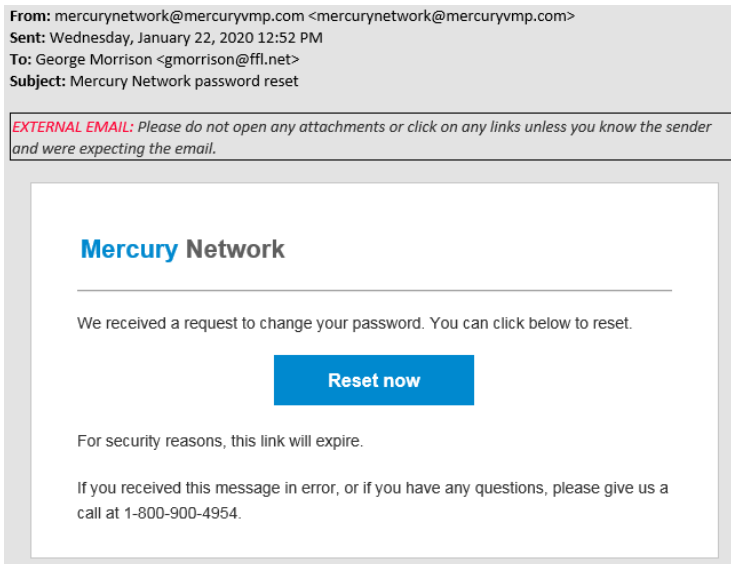
Mercury Network



The image shows the 'E-mail sent' confirmation screen. It has a blue header with the text 'E-mail sent'. Below the header, there is a text box with the message: 'An e-mail has been sent to the address provided. Please check for receipt and follow the directions to reset your password.' To the right of the text box is a button labeled 'Return to sign in'.

MERCURY PASSWORD RESET INSTRUCTIONS

You will receive an email from mercurynetwork@mercuryvmp.com with a subject of Mercury Network password reset



Select 'Reset now'

Mercury Network

We received a request to change your password. You can click below to reset.

Reset now

For security reasons, this link will expire.

If you received this message in error, or if you have any questions, please give us a call at 1-800-900-4954.

Enter a new password, confirm, and select 'Save'

Mercury Network

Reset password

Your new password must be at least 8 characters long and contain at least 3 of the following: uppercase letters, lowercase letters, numbers and special characters.

New

.....

Optimal, great job

Confirm

.....

Matched

Strength

Optimal

?

Show passwords

Cancel

Save

MERCURY PASSWORD RESET INSTRUCTIONS

An additional confirmation screen will popup. Select 'Return to sign in'

Mercury Network

Password updated

Your password has been updated and a notification sent to the e-mail address associated with your account.

[Return to sign in](#)

Email confirmation of the change

From: mercurynetwork@mercuryvmp.com <mercurynetwork@mercuryvmp.com>

Sent: Wednesday, January 22, 2020 12:54 PM

To: George Morrison <gmorrison@ffl.net>

Subject: Mercury Network password updated

EXTERNAL EMAIL: Please do not open any attachments or click on any links unless you know the sender and were expecting the email.

Mercury Network

The password associated with your login gmorrison@ffl.net has been changed.

If you believe someone made this change without your consent, please contact us immediately at 1-800-900-4954.